AMY BEEMAN

ABOUT ME

Collaborative user experience professional with expertise and broad-ranging experience across all phases of the user design process. Adept in creating UX documentation such as transaction flows, scenarios, wireframes, navigation models, prototypes and user interaction specifications.

EXPERIENCE

WEB CONTENT & PRODUCTION COORDINATOR

Mayo Clinic

May 2016 - Present

- Wireframed, prototyped, and collaborated with stakeholders and an external vendor team on document repository systems to improve end-user experience through more robust search and filter capabilities.
- Co-led a project which utilized examination of user analytics and research findings to redesign and optimize usability.
- Co-designed and implemented a web request form to improve communication, tracking, and efficiency systems between operations managers and the web team.
- Utilize design principles to create a seamless experience across multiple restricted-access client-only websites.
- Coordinate with organizational leads, external vendors, and internal departments to meet user requirements.
- Mentor colleagues on best practices in design to create a consistent user experience.
- Participate in monthly agile planning sessions with multiple project team leads and external vendors.

UX DESIGNER/INFORMATION ARCHITECT

Reedbrook Consulting, LLC

January 2008 - April 2016

- Wireframed, prototyped, and designed a paid, on-demand learning module system to improve laboratory quality metrics.
- Consulted with SMEs to develop use cases, user flows, information architecture and design for an employee-only resource repository to increase usability and accessibility.
- Interviewed multiple laboratory subject matter experts for a persona development study for a medical laboratory website.
- Researched, created, and administered authentication usability testing among an internal test group.

GET IN TOUCH

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SKILLS

- Human-Centered Design
- Analysis
- Usability Testing
- Information Architecture
- User Research
- Technical Communication
- Coaching & Mentoring
- Agile Methodology
- Mockup & Wireframe Creation
- Prototyping
- Project Management
- Documentation
- HTML

TOOLS

- Figma
- WordPress
- SharePoint
- Sketch
- inVision

EDUCATION

M.S., HUMAN COMPUTER INTERACTION

IOWA STATE UNIVERSITY

2019

M.A., TECHNICAL COMMUNICATION

MINNESOTA STATE UNIVERSITY, MANKATO

2009

B.S., SCIENTIFIC & TECHNICAL COMM

UNIVERSITY OF MINNESOTA

2006